

Pre- or Post-Season Checkup Service

Henderson



Get your BrineXtreme® machine ready for the next winter season! Schedule service now!

Field Service Call Charge Estimate

\$124/Hour

Field Service charges include round trip travel time from home location of service technician to service address location and time of service at the location (Google Maps will be used to determine travel mileage/time). Parts (if required) not included in price.

On-site Training Charge Estimate

\$124/Hour

On-site training charges include round trip travel time from home location of service technician to service address location and time of service at the location (Google Maps will be used to determine travel mileage/time).

Telephone Service Support Fee

\$200

If out of warranty and service tech is required to remotely access the HMI Control to determine issue, the fee is \$200. If a yearly cellular gate way contract is in effect, there is no charge for phone support).

BrineXtreme Cell Gateway Service

\$500

This service is for one (1) year of US cell gateway service. This allows our Henderson Technicians to remote in and perform system diagnostics. This reduces the travel expense and potential downtime with all BrineXtreme units. The first year of cell gateway service, after purchase, may be included with your unit.

BrineXtreme Pre-/Post-Season System Service

This service is for one (1) trip to perform either a pre-season or post-season inspection, calibration and training (if necessary) on one (1) BrineXtreme machine at the customers worksite by a qualified Henderson Technician. Repair parts (if needed) are an additional charge. Henderson travel expenses to U.S. Eastern and Central time zones are included in the plan price (additional charge beyond those Time Zones is specified below.) Significant repairs may incur an additional charge. Henderson will schedule and appointment with at least 1 week notice. If a service plan is not purchased and service is required, Henderson Products will charge for related travel expenses, time and materials.

Select Plan(s):

Pre- and Post-Season Service

<input type="checkbox"/> Ultimate / Ultimate II / Infinity	PN: 156916	\$3,200
<input type="checkbox"/> Advantage / Pro	PN: 156917	\$2,675
<input type="checkbox"/> Truck Fill Station (add-on to above)	PN: 156918	\$425
<input type="checkbox"/> Travel expense outside of Eastern & Central Time Zones	PN: 156919	\$2,675

Pre-Season System Service Only

<input type="checkbox"/> Ultimate / Ultimate II / Infinity	PN: 156920	\$2,150
<input type="checkbox"/> Advantage / Pro	PN: 156921	\$1,875
<input type="checkbox"/> Truck Fill Station (add-on to above)	PN: 156922	\$325
<input type="checkbox"/> Travel expense outside of Eastern & Central Time Zones	PN: 156923	\$1,600

Post-Season System Service Only

<input type="checkbox"/> Ultimate / Ultimate II / Infinity	PN: 156924	\$2,150
<input type="checkbox"/> Advantage / Pro	PN: 156925	\$1,875
<input type="checkbox"/> Truck Fill Station (add-on to above)	PN: 156926	\$325
<input type="checkbox"/> Travel expense outside of Eastern & Central Time Zones	PN: 156923	\$1,600

Fill out this form and email to
sales@hendersonproducts.com
 or call Henderson Products Customer Support
 800-359-4970, M-F 8:00 am to 4 pm CST.

Company Name: _____

Contact Person: _____

Phone Number: _____

Billing Address: _____

Name: _____

Street Address: _____

City, State & Zip Code: _____

Purchase Order #: _____

Equipment Location Contact Name: _____

Phone Number: _____

Machine Location: _____

Street Address: _____

City, State & Zip Code: _____